

SDDC-PP Advisory 14-0005

DATE: 31 October 2013

FROM: SDDC-PP SCOTT AFB, IL

TO: Military Service Headquarters Representatives, Worldwide Personal Property Shipping Offices (PPSO), and DOD-Approved Personal Property Transportation Service Providers (TSP)

SUBJ: Defense Personal Property System (DPS) International OCONUS-OCONUS Invoicing Solution Update/Country Code Errors

1. This is a coordinated message between SDDC and the DPS Program Management Office for Household Goods Systems (DPMO).
2. Previous guidance issued under SDDC-PP Advisory 14-0003 directed TSPs to resubmit invoices in Syncada for OCONUS-OCONUS shipments for invoices submitted from 26Aug-10Oct. After further testing with US Bank and Daycos, we discovered that for those invoices that have not been resubmitted, the invoice DOES NOT have to be canceled. The invoice needs to be manually canceled and then resumed in Syncada. Once it is resumed, the invoice will transmit to DPS. This process allows the invoice to maintain the original creation date used for determination of Prompt Payment Interest (PPI).
3. For TSPs that have already canceled the original invoice and submitted a new invoice based on the previous message, a listing of all invoices canceled and resubmitted needs to be submitted to the army.sddc.safb.billing@mail.mil mailbox. The listing must include the GBL#, original invoice number, and new invoice number. The original invoice is used for the creation date and the new invoice will be used for the payment date to determine the correct amount of PPI.
4. Additionally, there were invoices not transmitted to DPS due to the new Country Codes. Syncada has now been updated with the new Country Codes. These invoices need to be manually canceled, update the Country Code, resume the invoice, and then the invoice will transmit to DPS properly. The new Country Code list is now posted on the SDDC Personal Property Website under the "What's New" section.
5. SDDC AND DPMO will continue to monitor invoicing closely. If you have any questions, please email the SDDC Billing Issues mailbox at: army.sddc.safb.billing@mail.mil .
6. This message is approved for release by John Johnson, Chief, Quality Assurance Division.

Classification: UNCLASSIFIED

Caveats: NONE